

**Q4 2016**

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# **IRAN**

## **TELECOMMUNICATIONS REPORT**

INCLUDES 5-YEAR FORECASTS TO 2020



# Iran Telecommunications Report Q4 2016

INCLUDES 5-YEAR FORECASTS TO 2020

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## Part of BMI's Industry Report & Forecasts Series

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## BMI Industry View

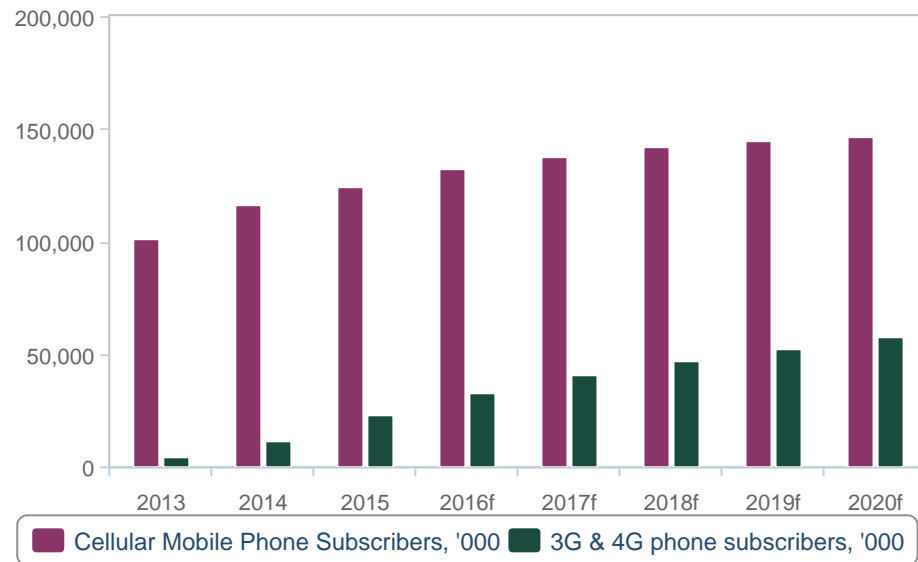
***BMI View:** We have made some minor forecast revisions in this quarterly update, but continue to hold our core view for the Iranian telecommunications market. **BMI** is of the opinion that the removal of sanctions on Iran in January 2016 will have a positive impact on foreign direct investment in the country, with GDP forecast to grow at a rapid pace over the medium-term. The mobile segment will continue to grow on a strong trajectory due to increased accessibility of 3G and 4G services. The wireline segment will grow modestly due to growing preference for mobile over fixed solutions.*

### Latest Updates & Industry Developments

- Removal of sanctions in January 2016 should encourage increased foreign direct investment into Iran, with **BMI**'s Country Risk team predicting GDP to rise from 3.8% in 2016 to around 4% in 2020.
- Since the launch of 3G and 4G data services, the Iranian mobile market has experienced strong growth y-o-y and total mobile subscribers are expected to reach 146.4mn subscribers in 2020, up from 132.6mn in 2016.
- Growth in the wireline segment will be subdued due to increase availability of mobile services; 32.6mn fixed lines are expected to be in service in 2020, up slightly from 30.8mn in 2016.

## Lifting Of Sanctions Could Encourage Mobile Data Accessibility And Usage

Iran Mobile Market Forecast



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*f = BMI forecast. Source: BMI, operators*



# SWOT

## TELECOMS SWOT Analysis

<b>Strengths</b>	<ul style="list-style-type: none"><li>▪ Continued subscription growth despite high mobile penetration rate.</li><li>▪ Competition between operators is driving growth and innovation.</li><li>▪ The launch of 3G and 4G services is driving mobile data uptake.</li></ul>
<b>Weaknesses</b>	<ul style="list-style-type: none"><li>▪ Average customer spending levels are low.</li><li>▪ Mobile data services are subject to government censoring and filtering.</li><li>▪ Limited international investments.</li></ul>
<b>Opportunities</b>	<ul style="list-style-type: none"><li>▪ The lifting of sanctions in January 2016 should pave the way for foreign investment growth in the country.</li><li>▪ The presence of large numbers of inactive prepaid users inflates the penetration rate and masks the potential for further customer growth.</li><li>▪ High smartphone penetration and latent demand for 3G/4G services will drive subscriptions and revenue growth.</li><li>▪ Launch of advanced data services offer opportunity to operators and third-parties to develop data-centric services for consumers and enterprises.</li><li>▪ Allocation of mobile virtual network operator and wholesale wireless broadband licences offers new opportunities to foreign investors and will ensure continued development of mobile and data networks.</li></ul>
<b>Threats</b>	<ul style="list-style-type: none"><li>▪ Government controls over mobile data and internet services could limit the growth of this potentially lucrative sector.</li><li>▪ Unstable political and security environment could hinder investment in the sector from equipment manufacturers and content providers.</li></ul>

## Industry Forecast

### Latest Updates

- **BMI's Country Risk team** maintains its revised economic growth forecast for Iran due to the lifting of sanctions in January 2016, with real GDP growth expected to reach 3.8% in 2016, up from 0.4% in 2015.
- We have made some revisions to our mobile subscriptions forecast this quarter and estimate that the market will reach over 146.4mn by end of 2020 with penetration rates inching towards 176%. We take into consideration the entry of MVNOs, expected to launch in 2016/17. The mobile market will grow by a healthy 6.70% in 2016 to reach 132.7mn subscribers by end of the year.
- **Mobile Telecommunication Company of Iran** (Hamrahe Aval)'s launch of 3G services in Q215 led to very strong growth in the segment over the first six months of commercial services. We estimate there were 23.9mn 3G/4G subscriptions at the end of 2015. We believe 3G/4G growth will amount to approximately 45% this year, with the marking ending 2016 with a forecasted 33.3mn 3G/4G customers. By the end of 2020, we believe this number will jump to around 57.3mn.
- We have made positive revisions to our broadband forecasts based on a healthy upwards momentum in terms of new subscribers. We maintain a positive outlook for the sector, with average annual growth of 15.5% from 2016-2020. This will bring total subscriptions to 19.1mn by the end of the forecast period.

### Structural Trends

#### Mobile

Data from **MTN Irancell** and **Mobile Telecommunication Company of Iran** (Hamrahe Aval) show that growth in Iran's mobile market has accelerated virtually every quarter since the launch of 3G/4G services in the second half of 2014. The market saw a contraction in Q415, which we believe is due to inactive sim discounting as this was offset by further growth in Q116. We expect growth to remain strong, but slow to a more moderate pace throughout our forecast period from 2016 - 2020. As well as continued positive impact from advanced data services, growth will be stimulated by the arrival of mobile virtual network operator (MVNO) players and allocation of new wholesale wireless broadband licences. However, as the majority of mobile subscriptions are prepaid, it is likely that there will be periods of inactive SIM discounting, posing a downside risk to our forecast.

Although the Iranian market has faced political and economic turmoil over recent years and **BMI** is still cautious over Iran's outlook, the UN Security Council unanimous vote in July 2015 to lift the sanctions against Iran, following a deal on Iran's nuclear programme, is grounds for an optimistic outlook. **BMI's** Country Risk team has made a slight upward revision to its economic growth forecast for Iran due to the lifting of sanctions in January 2016, forecasting real GDP growth to pick up from 0.4% in 2015, to 3.8% in 2016 and 5.1% in 2017.

This could mean that Iran would have easier access to new mobile technology and cheaper handsets, which could add upside to the data usage. However, if Iran chooses to impose higher import taxes on consumer goods, the impact of lifting of the sanctions would be less pronounced.

Our 3G historical data and forecasts reflect **RighTel**'s weaker than expected performance throughout 2013, followed by the launch of 3G/4G services by MTN in 2014. We estimate there were around 11.7mn 3G subscriptions in Iran at the end of 2014, which we estimate grew to more than 22.9mn by end-2015, boosted by Hamrahe Aval's entry into the market. This year, we believe the 3G/4G number will exceed 33.3mn by December.

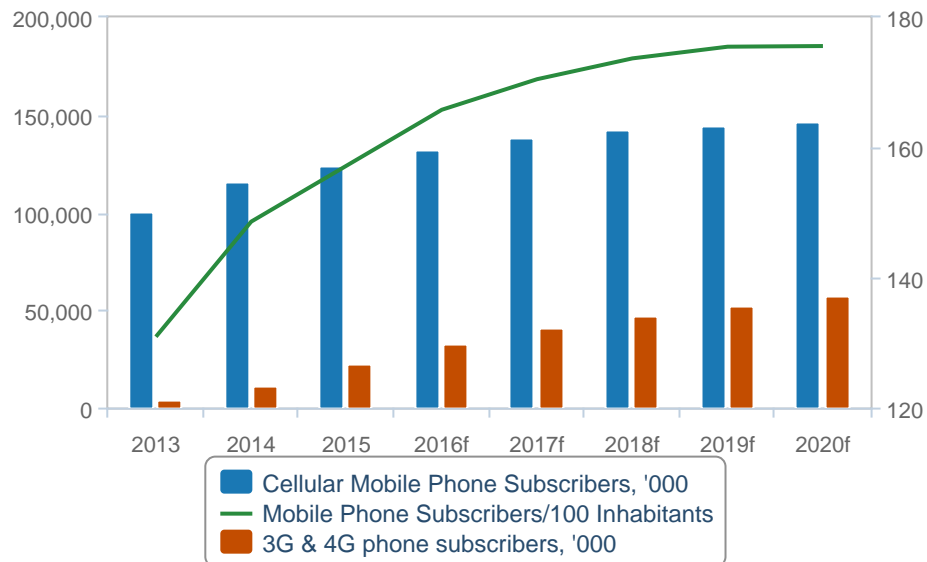
MTN Irancell is the only operator that reports average revenue per user (ARPU) on a regular basis and therefore forms the basis of our estimates and forecast. We believe the operator, which reports steady ARPU growth in local currency terms, has maintained above average ARPUs owing to its vast experience in launching advanced mobile data services and accompanying data-centric services, as well as its more concentrated presence in wealthy urban areas, compared to Hamrahe Aval's further reach into underserved, rural areas. We forecast market ARPU to fall over the coming years as competition and price caps weigh on ARPU.

On the competition side, Iran has opened a tender for MVNOs, which we expect to launch services during 2016, and the government has also announced plans to issue wholesale wireless broadband licences, which will bring more competition to the 3G/4G market. Meanwhile, in December 2014 the Iranian government imposed maximum limits on how much operators can charge for their data, with a maximum tariff of IRR0.5 per KB for post-paid data and IRR0.75 per KB on pre-paid price plans.

In addition, the lifting of sanctions from 2016 and the influx of new companies hoping to capture new investment opportunities poses an upside risk to our ARPU forecasts, particularly towards the latter years as many economic benefits will take a few years to truly emerge.

## Industry Trends - Mobile

(2013-2020)



*f = BMI forecast. Source: BMI, operators*

### Wireline Voice & Broadband

**BMI** has a bearish outlook for the Iranian fixed-line sector, as increased competition in the mobile market has the potential to lower prices and make mobile voice more competitive. This development could result in a trend of fixed-to-mobile substitution in terms of subscriptions and usage. Continued investments announced by incumbent **Telecommunications Company of Iran (TCI)** and a lack of competition should mean the fixed-line market continues to show some growth in the short term, but we believe this trend will reverse over the medium term.

Considering Iran's high mobile penetration rate, the continued growth of the country's fixed-line sector is unusual in a regional and global context, with growth rates higher than 3% since 2011, and we suspect growth has been sustained by incumbent operator TCI's commitment to deploying fixed-line infrastructure in rural areas. However, recent statements have indicated the operator's increasing focus on its mobile networks, which indicates a slowdown in growth in the fixed-line in line with our forecasts. Over our

forecast period from 2016-2020, we expect the market to grow at an average rate of 1.6% and reach around 39.0% penetration, with 32.67mn fixed lines in service.

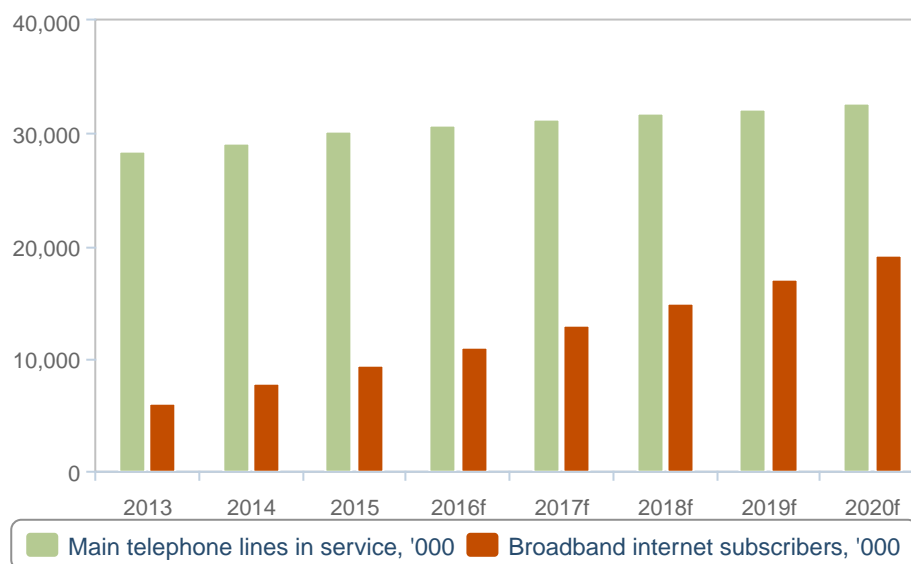
**BMI** estimates the Iranian broadband market increased by 18.7% in terms of subscriptions in 2015 to reach a total of 9.3mn subscriptions, with growth rates in sharp decline as low base effects diminish. We expect growth will remain robust over the medium term, forecasting average annual growth of 15.5% 2016-2020, with the total number of subscriptions expected to reach 19.1mn for a penetration of 23.0% by the end of 2020.

Iran's low broadband penetration rates are caused by the high cost of internet access and the underlying bandwidth. However, Iran also has a highly regulated internet sector and it is possible that various forms of government control serve to further discourage individuals from acquiring their own internet subscription. Services such as e-education, e-governance and e-health may help to benefit rural communities and would boost broadband penetration rates while Iran's incumbent telecoms operator is also investing in the deployment of a high-capacity fibre network.

The introduction of 3G and 4G services will be the major driver of growth in broadband connections, especially now that both leading operators have launched services and are investing heavily in expanding networks nationally. The government's plan to introduce wholesale wireless broadband services into the market also supports our view of mobile becoming the dominant access technology over the long term. As in most emerging markets, we expect consumers to favour mobile access, due to the lower cost of smartphones and tablets compared to PCs, and the possibility of buying smaller data packages.

## Industry Trends - Wireline Sector

(2013-2020)



f = BMI forecast. Source: BMI, operators

Table: Telecoms Sector - Historical Data &amp; Forecasts (Iran 2013-2020)

	2013	2014	2015	2016f	2017f	2018f	2019f	2020f
Main telephone lines in service, '000	28,462.4	29,114.5	30,205.9	30,810.0	31,282.4	31,751.6	32,217.2	32,678.9
Main Telephone Lines/100 Inhabitants	36.9	37.3	38.2	38.5	38.7	38.8	39.0	39.2
Cellular Mobile Phone Subscribers, '000	100,965.7	116,130.0	124,359.0	132,691.1	137,998.7	142,138.7	144,981.4	146,431.2
Mobile Phone Subscribers/100 Inhabitants	130.9	148.6	157.2	165.8	170.5	173.7	175.5	175.6
3G & 4G phone subscribers, '000	4,600.0	11,790.0	22,980.0	33,321.0	41,318.0	47,515.8	52,504.9	57,335.4
3G & 4G market, % of mobile market	4.6	10.2	18.5	25.1	29.9	33.4	36.2	39.2
Monthly Blended ARPU, IRR	100,381.0	110,005.8	113,683.0	114,002.6	113,125.7	112,906.0	112,241.9	112,353.0
Broadband internet subscribers, '000	5,998.7	7,863.9	9,334.4	11,033.3	12,892.4	14,890.7	16,997.7	19,173.4

**Telecoms Sector - Historical Data & Forecasts (Iran 2013-2020) - Continued**

	2013	2014	2015	2016f	2017f	2018f	2019f	2020f
Broadband internet subscribers/100 Inhabitants	7.8	10.1	11.8	13.8	15.9	18.2	20.6	23.0

*f = BMI forecast. Source: National sources, BMI*

## Industry Risk Reward Index

### Middle East and North Africa Risk/Reward Index

**BMI View:** *The overall Telecoms Industry Risk/Reward score for the Middle East and North Africa region has declined in the Q4 2016 update, as the entire region continues to grapple with political instability, concentration in market power around incumbent players as well as tight government controls of key industries. Moreover, we believe growth will be uneven across the region, with the GCC markets expected to grow at a slower pace as there are fewer opportunities for subscription growth, while the emerging markets present the biggest opportunity for long-term growth.*

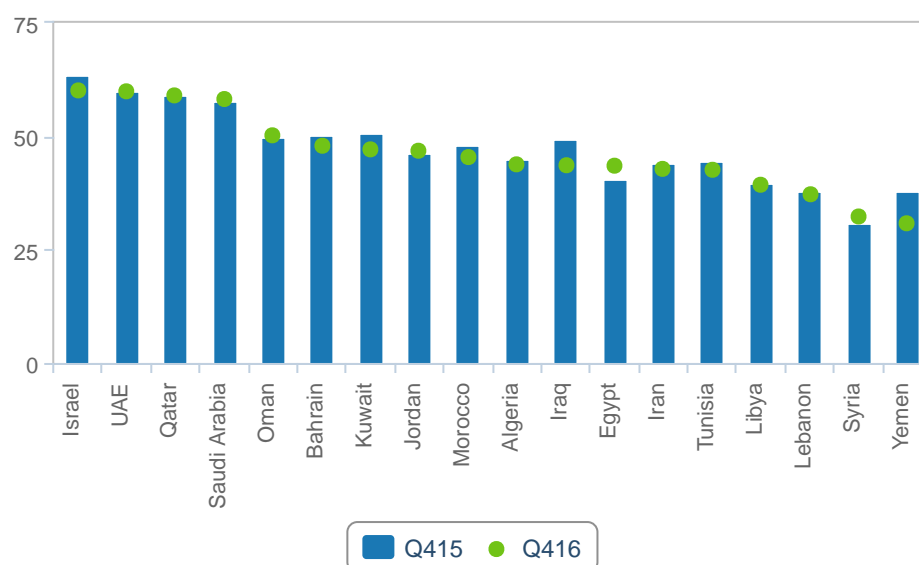
In this quarter's update to the Telecoms Risk/Reward Index (RRI) for Middle East and North Africa (MENA), there were three changes in the Industry Rewards scores (Jordan up by 2.5 points, United Arab Emirates (UAE) up 2.8 points and Algeria up by 2.5 points), and also only one change to the Country Rewards category (Kuwait down by 3.0 points). There was one change to the Industry Risks category with Qatar up by 10 points. Although scores in the Country Risks category proved far more volatile, with nine out of 18 countries recording a rise or a loss, these evened each other out, resulting in a 0.1 point change to the average telecoms rating of 46.1 out of 100 for MENA.

The Gulf Cooperation Council (GCC) members remain the most attractive markets in our RRI, supported by strong disposable incomes and strong competition. Israel reclaimed its position at the top of the table, with the UAE, Qatar and Saudi Arabia occupying the top three spots respectively. We attribute Israel's highest ranking to its unchanged rewards and risks scores while the aforementioned countries joining it in the top four showed volatility in either their reward or risk scores. Saudi Arabia dropped three spots to rank fourth, with its Industry Rewards dropping 5.5 points as a result of market saturation and lack of organic growth opportunities which we expect to weigh on prospects for the market. Meanwhile Oman retained its fifth place lagging Saudi Arabia with 8 points which is a marginal improvement of 0.8 points in Q416.



## RRI Scores Fairly Stable

Q416 Vs Q415 Telecoms RRI Scores



Source: BMI

With regards to the middle-of-the-table countries (Bahrain, Kuwait, Morocco, Jordan, Egypt and Algeria) revisions in the Rewards or Risks categories resulted in a marginal decline for the overall telecoms scores. Bahrain, Kuwait and Iraq maintained their previous quarter ranking, although there was a downward revision to Bahrain and Kuwait's telecoms scores with the revisions mainly relating to shifts in their Country Risk scores. Our Country Risk team notes that Kuwait has seen a flurry of populist legislation recently which runs the risk of increasing uncertainty within the private sector. Egypt moved down to the 12<sup>th</sup> position in the Q416 update; Egypt's telecoms sector has been plagued by regulatory uncertainty regarding the elusive agreement between Egypt's three mobile operators and the government which has delayed the implementation of a unified licensing framework that would enable **Telecom Egypt** to launch MVNO services and allow the mobile operators to expand into the wireline market. Furthermore, the National Telecommunications Regulatory Authority (NTRA) has yet to finalise its plan to award 4G mobile concessions.

Tunisia, Libya, Lebanon, Syria and Yemen remain the underperformers in the Q416 RRI, owing to the lack of independent telecoms regulators, social instability and high political risk. In particular, we highlight the

dire economic situation and political violence to continue weighing on the Industry Rewards and Risks of Yemen, Lebanon, Libya and Syria, with no improvement expected in upcoming quarters. Meanwhile, our Country Risk team expects foreign investment to gradually pick up in Tunisia amidst the positive political transition, the government's promotion efforts and ongoing structural reforms. In our view these factors combined will result in higher purchasing power which helps with the development of the telecoms market, where operators are rapidly evolving from voice-centric services towards data consumption, with the adoption of 3G being one of the core drivers.

Broadly, it is the mature and well-developed markets of the Middle East - UAE, Saudi Arabia, Qatar and Oman - that represent the most stable and growth-orientated platforms for telecoms development in the MENA region. While market saturation weighs on long-term subscriptions growth potential, three key factors are expected to boost investment and growth: rising penetration of advanced mobile data services, youthful populations, and increasing spending power. Optimal operator competition ensures there is sufficient pressure to drive product innovation. However, these markets require relaxations of the concentration in market power around incumbent players as well as tight government controls.

Although, the pace of development is much slower in the North African markets, due to lower spending power we are seeing gradual improvements in network expansions and operators willingness to invest in advanced networks. In Morocco, **Maroc Telecom**, **Meditel** (Orange) and **Inwi** recently launched 4G networks. While the Algerian regulator has also granted **Algerie Telecom Mobile**, **Optimum Telecom** **Algerie** and **Ooredoo Algeria** 4G concessions which will enable the development of premium and converged service. However, some markets have large populations (Egypt, Algeria and Morocco) and lower-spending power precluding opportunities for meaningful returns on investment; even where there is an obvious opportunity to drive increased take-up and usage of mobile and data services, which now offer the greatest opportunity for revenue growth.

Table: MENA Telecoms Risk/Reward Index, Q416

	Industry Rewards	Country Rewards	Industry Risks	Country Risks	Q416 Telecoms Score	Rank	Previous Rank
Israel	37.5	90.0	70.0	69.7	60.1	1	3
UAE	57.8	69.0	60.0	61.7	59.9	2	4
Qatar	49.5	75.0	50.0	70.7	59.0	3	2
Saudi Arabia	52.3	66.0	60.0	61.5	58.2	4	1
Oman	38.8	60.0	60.0	59.0	50.2	5	5
Bahrain	33.0	69.0	50.0	56.8	47.9	6	6
Kuwait	33.0	75.0	30.0	61.1	47.1	7	7
Jordan	37.5	60.0	50.0	50.5	46.8	8	9
Morocco	30.0	56.7	65.0	54.1	45.4	9	8
Algeria	37.5	49.7	40.0	57.3	43.8	10	13
Iraq	35.0	60.0	40.0	46.4	43.6	11	11
Egypt	35.0	47.0	55.0	52.0	43.5	12	10
Iran	42.5	46.3	20.0	60.4	42.8	13	12
Tunisia	28.8	53.3	60.0	49.4	42.6	14	14
Libya	35.0	63.3	10.0	42.4	39.3	15	15
Lebanon	21.3	66.7	30.0	44.8	37.2	16	16
Syria	25.0	51.0	20.0	36.3	32.3	17	17
Yemen	28.9	45.3	20.0	23.6	30.8	18	18
<b>Average</b>	<b>36.6</b>	<b>61.3</b>	<b>43.9</b>	<b>53.2</b>	<b>46.1</b>		

Scores out of 100, with 100 highest. The Telecoms Risk/Reward Index comprises two sub-indices 'Rewards' and 'Risks'. Scores are weighted as follows: 'Rewards': 70%, of which industry rewards 65% and country rewards 35%; 'Risks': 30%, of which industry risks 40% and country risks 60%. The 'Rewards' Index evaluates the size and growth potential of a telecoms market in any given state, and country's broader economic/socio-demographic characteristics that impact the industry's development; the 'Risks' Index evaluates industry specific dangers and those emanating from the state's political/economic profile, based on BMI's proprietary Country Risk Index that could affect the realisation of anticipated returns. Source: BMI

## Iran Industry Risk/Reward Index

### Rewards

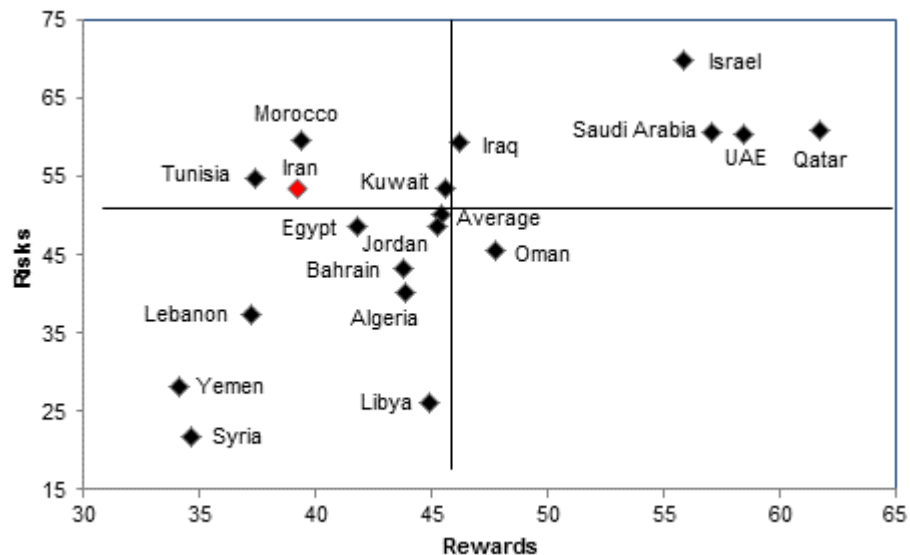
- Iran's middling Industry Rewards score reflects the lasting impact of sanctions imposed on the country. However, the lifting of these sanctions in January 2016 will prove beneficial to the mobile segment as Iranian consumers will gain access to a wider range of products and data usage will increase. **BMI's** Country Risk team forecasts a strong real GDP growth in 2016.
- However, Iran may impose higher import taxes on consumer goods following the removal of sanctions. The increase in 3G/4G subscriptions will prove detrimental to the fixed-line sector, despite continued investment into the segment by **Telecommunications Company of Iran**.

### Risks

- Iran places at the bottom end of the Industry Risks ranking due to ongoing political and economic issues, with the country's telecoms market long being overlooked by international investors due to limited opportunity for investment.
- However, the government's plan to issue mobile virtual network operator licences and the announcement of an upcoming tender for broadband spectrum suggest that the government is aiming to promote a competitive environment within the telecoms sector.

### Iran vs. MENA Risk/Reward Index

Q4 2016



Source: BMI

# Market Overview

## Market Drivers & Trends

### Recent Developments

- The lifting of sanctions in 2016 offers telecoms operators opportunities to capitalise on foreign investment. In May 2016, South Korean operator **SK Telecom** reached an agreement with the Iranian government to export its infrastructure management solution based on Internet of Things (IoT) technology. This deal comes amid renewed cooperation between the South Korean cooperation and Iran to develop the Iranian telecoms network infrastructure.
- The **TCI** (Telecommunication Company of Iran) has signed a memorandum of understanding (MoU) with **Italtel** to develop and modernize TCI's entire network infrastructure.
- **MTN Irancell** launched its LTE-TDD internet service in August 2016 in the country to replace its existing WiMAX services. The operator is the first to launch the service in the country.
- **MTN Irancell** and **Mobile Telecommunication Company of Iran** (Hamrahe Aval)'s launch of 3G/4G services has led to accelerated mobile subscriptions growth. The government plans to auction new wholesale wireless broadband licences and spectrum, which will further underpin 3G/4G subscriptions growth.
- Latest data suggests that the Iranian mobile market ended Q116 with a total of **125.37mn** mobile subscribers, representing a 5.8% y-o-y growth.

Iran's telecoms market has long been overlooked by international investors due to limited opportunities resulting from sanctions imposed on the country. Many political leaders were hostile towards prospects of technologically advanced telecoms services. Despite this, Iran has a young, educated and tech-savvy population that is keen to access mobile and broadband services. In 2013, it overtook Egypt to become the largest mobile market in the Middle East and North Africa (MENA) region and is likely to experience further growth following the lifting of sanctions by the USA, UN and EU in January 2016.

There are six players in Iran's mobile market, but MTN Irancell and Hamrahe Aval have an effective duopoly, controlling more than 95% of it over the last five years. Their established brands and much wider network coverage make it difficult for smaller players to succeed, particularly given rising costs of importing network equipment. This is in the wake of two devaluations and the gradual depreciation of the Iranian Rial since 2012. MTN Irancell and Hamrahe Aval invested heavily in deploying 3G/4G networks prior to receiving licences in August 2014, and have since continued to rapidly expand their networks to cater to huge pent-up demand for more advanced mobile data services. This is further entrenching their dominance of the mobile market.

Nevertheless, the prospect of a deal between the US, Europe and Iran is creating opportunities for increased foreign investment in the sector, most notably through the planned allocation of mobile virtual network operator (MVNO) licences. We expect the arrival of MVNOs to broaden consumer choice and ensure growth in 3G/4G take-up remains strong after the initial boom.

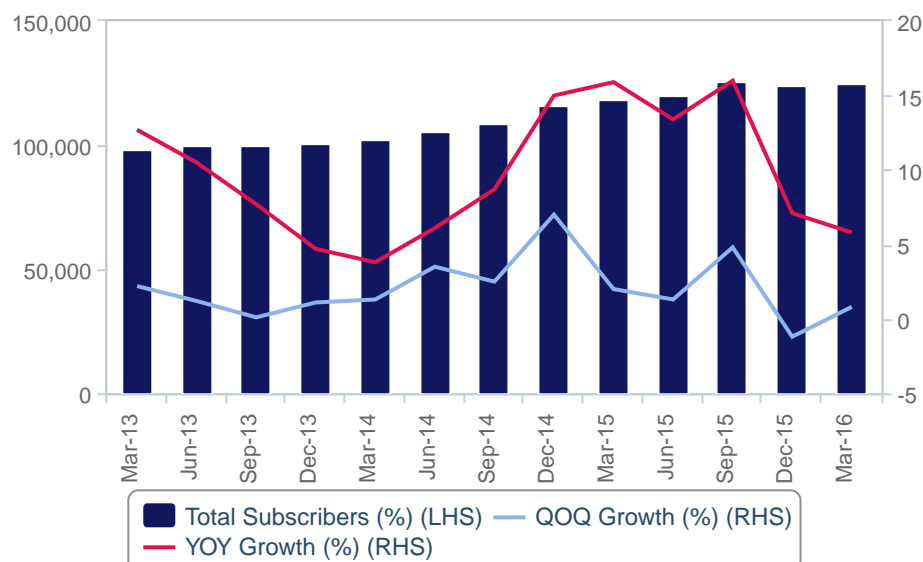
In the wireline segment, competition is more evenly balanced between incumbent **Telecommunication Company of Iran** (TCI) and 10 other licensed wholesale broadband infrastructure players. While TCI remains the dominant operator, helped by its monopoly over fixed-line voice services, Iran has liberalised the voice-over-IP (VoIP) market, enabling other internet service providers (ISPs) to compete on a more level footing.

## Mobile

Since August 2014, when Iran awarded 3G/4G licences to MTN Irancell and incumbent mobile operator Hamrahe Aval, the country has shown a growing interest in encouraging development of telecoms networks and services. This will help sustain strong growth in the mobile market, with take-up of advanced data services creating a wealth of opportunities for data-centric services such as e-commerce, e-government, educational content and entertainment.

## Strong Organic Growth

### Mobile Market Growth (2013-2016)

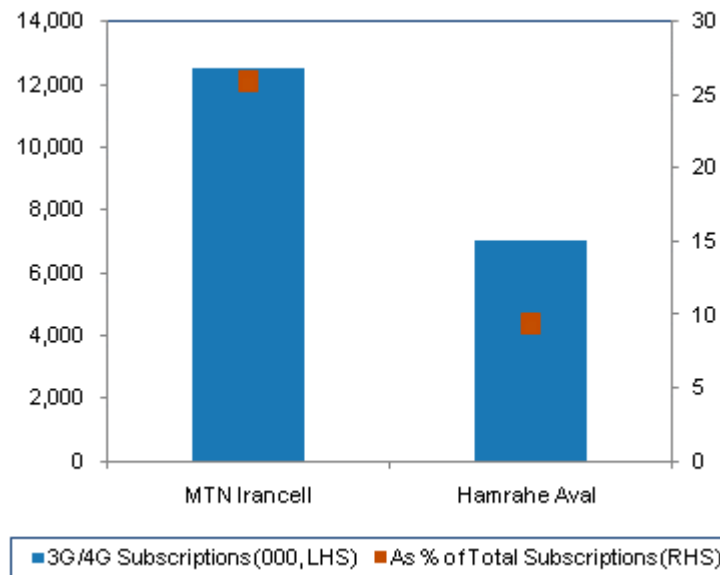


BMI, operator data

The increased growth since the second half of 2014 can be attributed to MTN Irancell's launch of 3G services from September 2014, followed by 4G in November. The explosion of 3G/4G subscriptions in Iran from late 2014 is due to the high smartphone ownership across both major operators' networks, and therefore large latent demand for more advanced data services. In December 2015, MTN Irancell reported having 26.4mn smartphones on its network, suggesting there is still significant untapped demand for 3G services. Although newest entrant **RighTel** has operated a 3G network since 2011, **BMI** believes it failed to gain traction due to inability to quickly expand a high quality network, without a major local or regional backer.

## Hamrahe Aval Catching Up Quickly

MTN Irancell & Hamrahe Aval 3G Subscriptions, September 2015

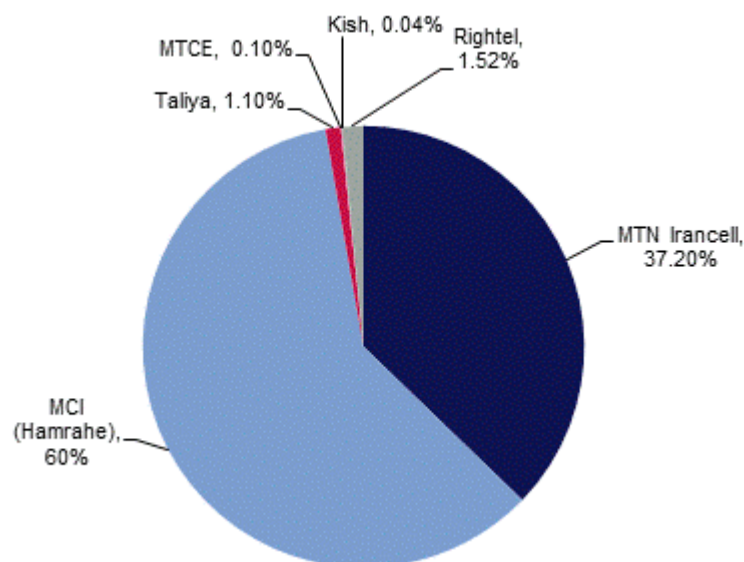


Source: BMI, operators

Despite its early mover advantage into the advanced mobile data market, Hamrahe Aval continues to dominate Iran's mobile market. **BMI** believes MTN Irancell's six-month early advantage was not long enough to tip the scales, while as the incumbent Hamrahe Aval likely still benefits from a larger network coverage, especially in rural areas.

**BMI** believes the biggest shake-up to the mobile market will come from the arrival of MVNOs in late 2015 or 2016. In September 2015, the Ministry of Communications reported that it received 51 MVNO applications, including one from large global player **Lycamobile**. It plans to award licences to all applicants that fulfil the minimum point requirement for the licence conditions (*see Regulatory Overview for more details*), with each mobile network operator required to host at least two MVNOs. We forecast the market to expand by around 22mn subscriptions between 2015 and 2020, leaving plenty of opportunities for new entrants to target new subscribers rather than poaching them from Iran's six mobile network operators. Their expansion in more saturated urban areas will be facilitated by the Communications Regulatory Authority's plan to implement mobile number portability (MNP) by July 2016.



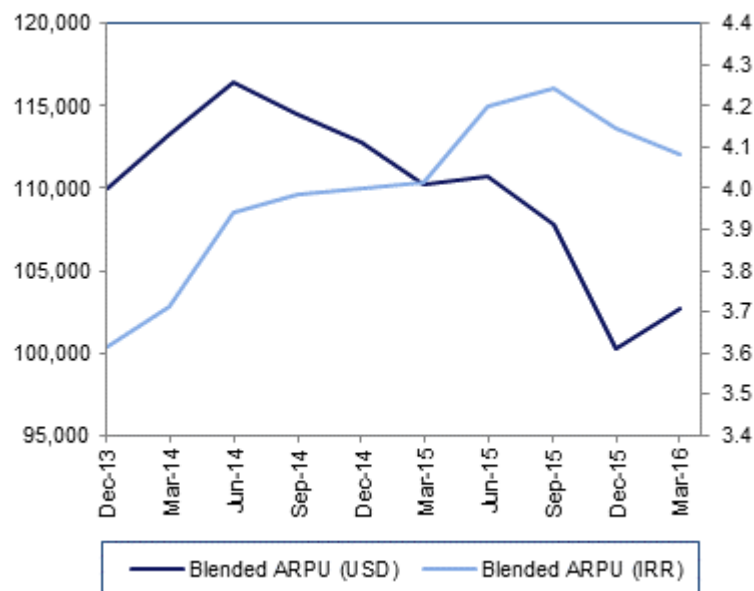
**Mobile Market Shares (%)****Q1 2016**

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Source: BMI

MTN Irancell is the only operator that publishes operational data on a regular basis. MTN's average revenue per user (ARPU) has remained fairly flat in USD terms, following a sudden drop in 2012 alongside the devaluation of the Iranian Rial. Yet local currency figures show that the operator's ARPU has risen by nearly a fifth since June 2013. This rise in ARPU was underpinned by the launch of 3G/4G, contributing to an 85% y-o-y rise in data revenues for MTN Irancell in H115.

While incumbent Hamrahe Aval's launch of 3G services during Q215 does not appear to have impacted MTN's rising ARPU, price competition will likely have a bigger effect on the market when MVNOs launch services, which we expect sometime in 2016.

**MTN Irancell Blended Monthly ARPU (USD & IRR)****2013-2016**

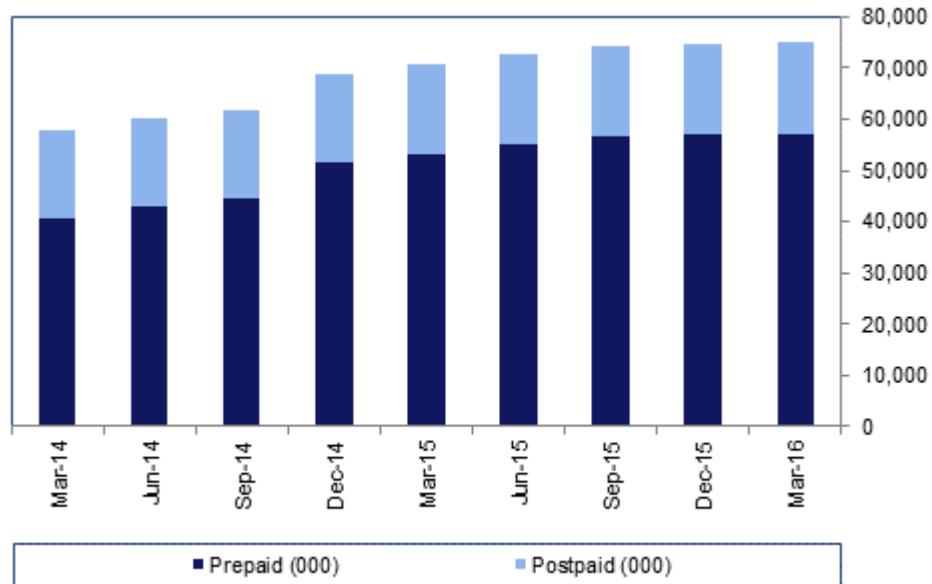
Source: BMI, operator data

As operators prepare for the additional competition from MVNOs, **BMI** expects them to also begin implementing other strategies to reduce churn and encourage greater spending on telecoms services. The most commonly used strategy to reduce churn is to encourage customers to move on to post-paid subscriptions.

Data from Hamrahe Aval show that over the last year, the prepaid segment has been the key driver of growth. **BMI** believes this is due to most new subscribers coming from underserved and rural areas, which makes them likely to be more interested in lower-cost prepaid services. Nevertheless, Hamrahe Aval's post-paid customers account for well over 20% of subscribers - a much higher figure than across the rest of the Middle East, except for Israel. The launch of 3G and 4G services offers a good opportunity to migrate more customers on to post-paid packages by offering shared data packages or bundling devices with mobile contracts.

## Hamrahe: Prepaid Drives Subscription Growth

2014-2016



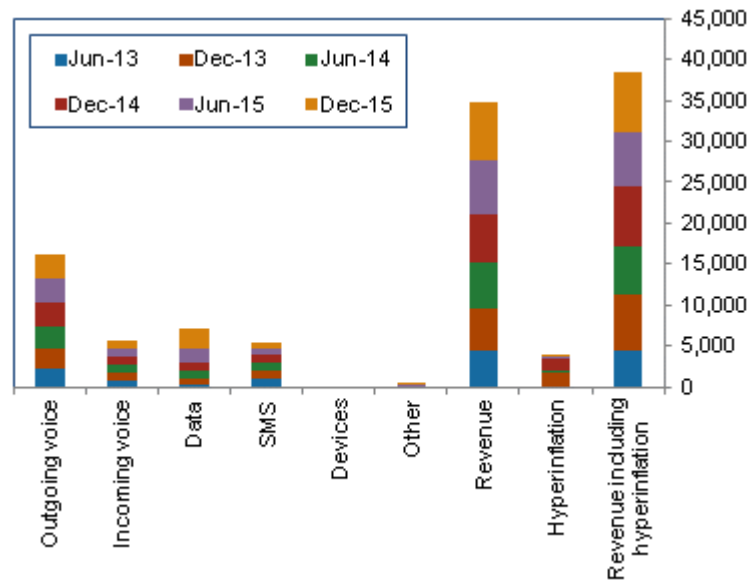
Source: BMI, operator data.

As illustrated in MTN Irancell's revenues (*see chart below*), impressive take-up of mobile data services has clearly translated into strong data revenue growth. Although this came at the expense of outgoing voice, likely a result of many subscribers switching to cheaper IP-based alternatives such as **WhatsApp**, it indicates users' pent-up demand for data services, particularly among smartphone owners. While the pace of growth may slow as the initial boom in users ends, introduction of data-centric value added services such as MTN Irancell's Zoom (TV and videos), Rhythm (music), Gisheh (view and purchase travel and event tickets) and Ketabkhan (text and audio books), will help sustain growth in usage and revenues over the longer term.

The lifting of sanctions in 2016 may offer telecoms operators another good opportunity to sustain revenues growth. A large number of global and regional players across multiple sectors, including financial services, infrastructure, autos and shipping, will flock to Iran in order to pursue growth opportunities in one of the world's largest remaining frontier markets. This will bring telecoms operators a host of potential new enterprise customers, or at the very least boost roaming revenues as companies come to test the waters.

## 3G/4G A Clear Positive Sign

MTN Irancell Revenue By Segment (ZARmn)



Source: BMI, Operator Data

## Wireline Voice & Broadband

### Broadband

Iran has three tiers of fixed broadband licences. The first is private access providers (PAPs), of which there are 11, including wireline incumbent Telecommunication Company of Iran (TCI). The company can deploy national fixed and wireless broadband infrastructure to provide capacity on a wholesale basis. The second tier comprises of internet service distribution providers (ISDP), which operate at the provincial level and transmit data between PAPs and retail ISPs, which make up the third tier. Most PAPs and ISDPs also hold ISP licences. This has given rise to a highly competitive retail market, where 100 ISDPs deliver capacity to more than 1,200 retail ISPs. Although **BMI** believes not all licensed players are currently operational, there are dozens of sizable operators providing services to end users.

In October 2015, the Communications Regulatory Authority of Iran (CRA) announced an upcoming tender for broadband spectrum in the 2.3GHz, 2.6GHz and 3.5GHz frequency bands. All frequencies can be used to deploy 4G/LTE technology, with the first two open to existing wireline operators and the 3.5GHz band

open to all applicants. **BMI** believes the most likely bidders include leading wholesale infrastructure players such as **Afranet**, **Asiatech** and **Pars Online**, which have established wholesale, retail and enterprise solutions businesses.

Given this competitive environment and the changing macroeconomic landscape in Iran, **BMI** highlights several key factors that will ensure the spectrum sale will have a significant positive impact on the broadband market:

- The presence of healthy competition and many well established players in the Iranian broadband market means there will be strong demand for the spectrum, and that successful bidders are likely to have enough experience to manage spectrum efficiently and roll out high quality networks.
- The requirement that successful bidders must open their new networks to competitors on a wholesale basis will ensure strong competition in the wireless broadband market, too, resulting in affordable tariffs for end users.
- Lifting of sanctions from 2016 will enable operators to access additional finance more easily and will also reduce the challenges and costs associated with importing network equipment.
- The wireless spectrum will enable operators to roll out last mile connectivity more quickly to underserved areas. **BMI** believes many areas outside key urban centres have suffered from underinvestment as the difficult economic environment weighed on operators' ability to invest in next generation networks.

Although, as the owner of Hamrahe Aval, there is scope for TCI to expand its converged services offering, the trend has not yet arrived in Iran. But **BMI** believes the additional competition from MVNOs and newly licensed wireless broadband players will drive service innovation and encourage the incumbent to explore new strategies to minimise churn and deepen customer relationships.

#### **National Fibre Networks And FTTx**

**TIC** is one of the major investors in the Europe-Persia Express Gateway (EPEG) fibre optic cable system together with Russian operator **Rostelcom**, **Omantel** and UK-based **Cable and Wireless Company** (CWC). At its launch in September 2013, the 10,000km cable running from Frankfurt, Germany, through eastern Europe, Russia, Azerbaijan, Iran, the Persian Gulf and finishing in Oman reportedly brought Iran's international bandwidth capacity up from 72Gbps to 82Gbps. Iran's Communications Minister planned to increase capacity to 100Gbps by 2014.

In June 2013, **ISP Iranian Net Communication and Electronic Services** (Iranian Net) announced plans to begin deploying a fibre-to-the-x (FTTx) network, according to Iran's telecoms watchdog, the Communications Regulatory Authority. Iranian Net has been granted a licence to deploy the FTTx network in Mashhad, Tehran, Shiraz, Karaj, Qom, Isfahan and Tabriz. The company intended to provide services to

400,000 subscribers by the end of August 2013 and gradually increase its subscriber base to a total of 1mn over the next two years. However, the government has only lifted 128kbps-speed restrictions on home internet services in September 2014, causing a delay in the deployment of FTTx infrastructure. **Iranian Net** announced in June 2015 it aimed to develop services in Tehran, Isfahan, Karaj, Shiraz, Tabriz, Mashhad and Qom, with 500,000 access ports over the next two years.

TCI has not provided any more detailed information regarding the development of its national fibre-optic network, which we believe the operator continues to steadily expand. This was supported by the operator's announcement in May 2013 of plans to invest IRR25trn (USD20.34mn) in its network before the end of the Iranian year, ending March 2014.

### **Fixed-Line Voice**

The main drag on the development of Iran's fixed-line market is the comparatively high price of products offered by monopoly provider TCI. There were 27.478mn lines in service at the end of 2012, a figure **BMI** believes grew by 3.6% to reach 28.462mn at the end of 2013. At end of 2015, we estimate there were a total of 30.2mn fixed lines, up 2.9% from 2014 when the subscribers were approximated at 29.11mn. We believe growth will slow as mobile voice continues to become more attractively priced, which will result in fixed-to-mobile substitution as witnessed in other regional markets and indeed globally.

Wireline services in Iran are limited to major cities, while rural areas lag behind. Incumbent TCI remains in state hands. The complete lack of competition limits incentives for investment and service development.

Iran's ministry of ICT announced in December 2013 that it had launched the first phase of its IPTV project. Six provinces will be reached, covering 140,000 households. The ministry expects 7mn subscribers to the service over the long-term, but details on the project remain scarce. **BMI** believes the main risk to the pay-TV market, as well as the wider broadband market, is the potential for considerable restrictions on content. This may dampen demand for the service in the long term and the government's involvement with the network may also alienate potential subscribers.

**BMI** believes the larger growth opportunity in the pay-TV market will arrive with the easing of sanctions, which will likely see many regional video-on-demand players begin to target the massive Iranian market. The booming growth in the 3G/4G market is indicative of demand for advanced services and local players such as **Icflix** and **OSN** will be keen to capitalise on this

### **Risks From Government Internet Content Policies**

In a move that highlighted the risk government policy poses to development of the wireline sector, reports in January 2014 suggested Iran sought assistance from China to build its National Information Network (NIN), intended as a censored bypass to the world wide web. In December of the same year, the Iranian government offered details on plans to develop 'smart Internet', which - instead of entirely blocking access to site deemed unethical - would only filter specific content that disagrees with Islamic values.

While **BMI** believes this is a risk that should not be ignored, leading mobile operators MTN Irancell and Hamrahe Aval have faced very little criticism of their mobile data offerings, compared to sharp criticisms handed down to small entrant RighTel for its mobile video calling service. Meanwhile, Iran's dedication to blocking content can be put into question by the fact that virtual private networks (VPNs), which enable users to bypass censors by obtaining a foreign IP address, are easily accessible, and often owned by state-backed companies. This enables the state to indirectly profit from internet censorship.

## Regulatory Development

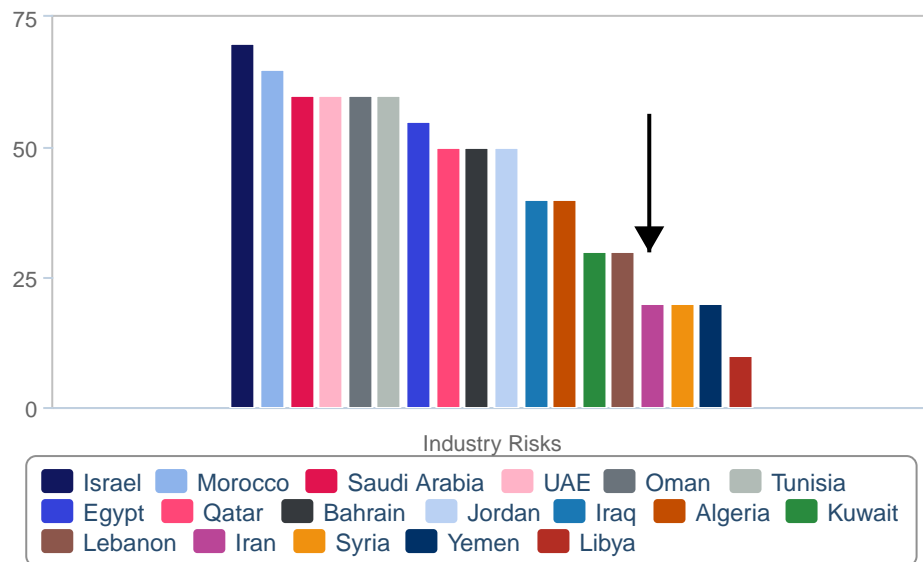
**BMI View:** The Iranian telecoms regulatory model holds a very strong interventionist element with the Ministry of Information and Communication Technology (ICT) holding significant power over the market. Furthermore, the government and executive leadership in Tehran has significant power of media and telecommunications in the country. The Communications Regulatory Authority (CRA) is hardly an independent and proactive regulatory but functions mostly as an agent of the ministry and the political forces of the country.

## Industry Risks

Iran scores poorly on our industry risks ranking, scoring only 20 points in our latest Risk/Rewards Index chart for Q4 2016. The poor score is reflective of the strong government control over the telecommunications sector and the heavy interventionist element in the regulatory landscape of the market. Furthermore, Iran's mobile telecommunications market remains only partially liberalized whereas the fixed line sector remains a monopoly market under the firm control of the MCIT.

### Strong Interventionist Policy & Partial Liberalization

Industry Risk Scores, MENA



BMI



## Main Development: MVNOs to Enter the Market

By September 2015, Iran's ICT Ministry received a total of 51 mobile virtual network operator (MVNO) applications, including one from **Lycamobile**. It further noted that all applicants who fulfilled the minimum point requirement for the licence condition would be granted licences. The Ministry believed only a small number of the applicants would meet all requirements and successfully negotiate wholesale agreements with one of the country's mobile network operators. The licence conditions included:

- Must forecast net profit value of more than IRR100bn (USD3.34mn).
- Must forecast annual turnover of more than IRR300bn for Iranian shareholders (USD10mn).
- Must forecast achieving a subscriber base of more than 300,000.
- Private investors must have at least a 20% stake in the MVNO.
- A Fixed Communication Licensee must have at least a 20% stake in the MVNO.
- Foreign shareholders must have at least three years' experience as a telecoms service provider, or two-and-a-half years as a mobile service provider.
- Must be registered in Iran with at least 51% local shareholders.

Iran's mobile network operators are required to sign wholesale licence agreements with at least two MVNOs, which should bring the total number to 12. Latest news from the market suggests that the MVNOs could commence operation before the conclusion of Q1 2017.

## Additional Developments

- Tamin Telecom, which trades under the brand name Rightel, lost exclusive rights to 3G network services in August 2014 when MTN Irancell and incumbent MCI were granted the right to serve users through 3G and 4G technology. MTN Irancell was the first major mobile operator to market with 3G in September 2014, followed by 4G/LTE in November 2014. MCI launched 3G services during Q215. In September 2015, MTN Irancell was further granted a TDD-LTE licence, enabling it to migrate its WiMAX broadband customers on to LTE-based fixed wireless broadband services. MTN irancell began offering its TDD-LTE service in August 2016, becoming the first operator to offer the service to enterprise and household clients. In the country.
- The Iranian government has been forcing US mobile manufacturer **Apple** to register its sales presence in the market. Apple does not officially sell iPhones in the Iranian market nevertheless a significant number of iPhones are currently in use in Iran. Apple has been considering opening a company store in Tehran since the lifting of sanctions. **BMI** will monitor the situation as it unfolds.

# Competitive Landscape

## Market Structure

**Table: Key Players: Iranian Telecoms Market**

Company Name	Ownership	Market
Telecommunications Company of Iran (TCI)	Etemad Mobin (50% plus one share), Equity Shares Brokerage Companies (20%), Government (19.9%), TCI staff (5.09%), other entities (5%)	Fixed-line (local, domestic long distance, international), mobile, data operations
Taliya	Rafsanjani Industrial Complex (RIC)	Mobile
MTN Irancell	MTN (49%), Iran Electronic Development Company (51%)	Mobile
Mobile Telecommunications Company of Esfahan (MTCE)	Telecommunication Company of Esfahan Province (100%)	Mobile
Telecommunication Kish Co. (TKC)	LibanCell (100%)	Mobile Internet (dial-up, WLAN)
Pars Online	Private (100%)	Internet (dial-up, ADSL, WiMAX)
Datak Telecom	Private (100%)	Internet (dial-up, ADSL, Wi-Fi, direct fibre), Residential VoIP

Source: BMI

**Table: Key Operator Revenues (USDmn)**

	2010	2011	2012	2013	2014	H115
TCI*	-	-	-	1,124	854	-
MCI*	-	-	-	-	2,763	-
MTN Irancell**	1,257	1,522	1,483	1,164	1,225	531

\*= For FY ending in March; \*\*= MTN's 49% share of revenue for MTN Irancell. Note: Values transferred into USD using BMI annual average IRR/USD and ZAR/USD exchange rates. Source: BMI, MTN, ACL Asset Management

Table: Mobile Market Overview

	Mar-14	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15	Sep-15	Dec-15	Mar-16
<b>Total Mobile Subscribers ('000)</b>	102,267	105,845	108,537	116,130	118,480	120,059	125,872	124,359	125,371
Q-o-Q Growth (%)	1.3	3.5	2.5	7.0	2.0	1.3	4.8	-1.2	0.8
Y-o-Y Growth (%)	3.8	6.1	8.7	15.0	15.9	13.4	16.0	7.1	5.8
Type: Prepaid	na	na	na	na	na	na	na	na	na
Type: Postpaid	na	na	na	na	na	na	na	na	na
<b>No of Net Additions</b>	1,301	3,578	2,692	7,593	2,350	1,579	5,813	-1,513	1,012
Penetration (%)	130.9	135.4	138.9	148.6	149.8	151.8	159.1	157.2	156.6

na = not available. Source: BMI, operators

Table: MTN Irancell

	Mar-14	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15	Sep-15	Dec-15	Mar-16
<b>Subscriber Numbers ('000)</b>									
<b>Total Number</b>	41,783	42,697	43,533	43,940	44,421	44,146	48,181	46,142	46,621
Tech: GSM (2G)	41,783	42,697	43,533	-	-	-	-	-	-
Tech: W-CDMA (3G)	-	-	-	-	-	-	11,500	-	-
Tech: LTE	-	-	-	-	-	-	1,000	-	-
Smartphone Penetration (%)	-	30.4	-	39.4	-	48.5	-	-	-
Smartphones	-	13,000	-	1,7300	-	21,400	23,000	26,400	-
Data users ('000)	-	--	-	-	-	15,500	-	-	-
<b>Market Share (%)</b>									
<b>Market Share (%)</b>	40.9	40.3	40.1	37.8	37.5	36.8	38.3	37.1	37.2
Market Penetration (%)	95.8	96.8	97.8	98.8	99.8	100.8	101.8	101.8	102.8
<b>No of Net Additions ('000)</b>	409	914	836	407	481	-275	4,035	-2,039	479

Source: BMI, operator data

Table: Hamrahe Aval (MCI)

	Mar-14	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15	Sep-15	Dec-15	Mar-16
<b>Subscriber Numbers ('000)</b>									
<b>Total Number</b>	57,692	60,151	61,812	68,941	70,677	72,710	74,391	74,797	75,211
Type: Prepaid	40,623	42,978	44,523	51,652	53,212	55,111	56,629	56,947	57,216
Type: Postpaid	17,069	17,172	17,289	17,289	17,466	17,598	17,762	17,850	17,995
3G Subscribers	-	-	-	-	-	5,293	7,016	-	-
o/w Prepaid	-	-	-	-	-	2,723	3,779	-	-
o/w Postpaid	-	-	-	-	-	2,570	3,237	-	-
<b>Market Share (%)</b>	56.4	56.8	57.0	59.4	59.7	60.6	59.1	60.1	60.0
Market Penetration (%)	96.8	97.8	98.8	99.8	100.8	101.8	102.8	102.8	103.8
<b>No of Net Additions (000)</b>	655	2,459	1,661	7,129	1,736	2,033	1,681	406	414

Source: BMI, operator data

Table: Taliya

	Mar-14	Jun-14	Sep-14	Dec-14	Mar-15	Jun-15	Sep-15	Dec-15	Mar-16
<b>Total Number (000)</b>	1,050	1,200	1,400	1,420	1,500	1,310	1,335	1,400	1,436
<b>Market Share (%)</b>	1.0	1.1	1.3	1.2	1.3	1.1	1.1	1.1	1.1
Market Penetration (%)	96.8	97.8	98.8	99.8	100.8	101.8	102.8	102.8	103.8
<b>No of Net Additions (000)</b>	140	150	200	20	80	-190	25	65	36

Source: BMI, operator data

## Company Profile

### MTN Irancell

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#### Strengths

- Iran's second largest mobile operator, with an estimated market share of around 37%.
- Has a major strategic backer in the form of South Africa's MTN Group.
- First to market with 3G and 4G services.

#### Weaknesses

- Subscriber base is understood to be highly dependent on prepaid customers.
- Mobile data services face government censoring and filtering.
- Lacks presence in the wireline sector for converged services.
- US sanctions put limits on potential network equipment partners.

#### Opportunities

- Smartphone adoption is high and active 3G/4G users increased to 28% of total subscribers within a year of launching services.
- Strong take-up of mobile data services opens opportunity to expand advanced data-centric VAS.
- Continuing network roll-out programme will have a positive effect on future growth.
- Lifting of sanctions from 2016 will improve economic outlook and ease imports of network equipment and services.

#### Threats

- The privatisation of TCI could raise the level of competition for MTN Irancell.
- Underdeveloped legal and judicial environment could pose challenges.

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**Company Overview** In November 2003, the Ministry of Communications (now the MICT) issued a notice of its intention to issue a second GSM licence. Turkish operator Turkcell announced in

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February 2004 that it had won the tender at a cost of USD385mn, over its closest rival South Africa's MTN Group.

The Turkcell network was expected to launch within a year of the licence being issued, but by September 2004 this had not yet occurred. The impasse culminated in Iranian authorities limiting foreign ownership in Irancell to 49%. Talks between Turkcell and the government eventually fell apart, leading the MICT to award the licence to MTN on November 21 2005. The remaining 51% stake is held by the Iran Electronic Development Company (IEDC). Irancell is currently managed through a shareholder agreement setting out operational management including key positions nominated by respective shareholders IEDC (chairman and managing director) and MTN (chief operating officer and chief financial officer).

#### **Licence Conditions**

Under MTN Group's licensing terms, the operator has a 15-year fixed term, followed by an option to renew its licence for an additional five years. The renewal is allowed twice. Fees incurred by the operator, aside from the EUR300mn licence fee already paid to the Iranian authorities, include an annual payment set at 28.1% of the revenue share, based on gross revenue minus handset sales and net interconnection, with connection fees limited to USD150. The operator must also pay a universal service fee of 3% of revenue. Other fees, such as numbering, frequency and regulation, are applicable, but will not cumulatively exceed 5% of revenue.

#### **Strategy**

MTN Irancell aims to drive mobile penetration and market share through the deployment of innovative products and services. It continues to emphasise the development of segmented prepaid and post-paid packages. The operator wants to improve the level of customer service currently offered; the introduction of online registration and activation within 15 minutes was designed to further this goal. A central part of MTN Irancell's strategy is the rapid expansion of its 3G/4G network in order to take first mover advantage between the two dominant players. Over the next five years, the operator plans to deploy a network that covers more than 1,000 cities and comprises almost 6,000 base transceiver stations, and to bring coverage to 85% of the population by October 2020.

#### **Financial Results**

For YE15, the company reported strong results of ZAR13.6trn in revenue. Data revenue was the best outperformer with ZAR4,125mn in FY15.

MTN Irancell reported a 14.3% rise in total revenue in 2014, driven by improved distribution in Tehran and four other major cities, increased use of bolt-on packages and the expansion of its 3G network and value-added services. Data revenue, which now contributes 17.6% of the total revenue, grew 96.3% in the year and its subscriber base stood at 43.9mn - up 6.2% compared to a year ago. Smartphone penetration increased by about 15pps to 39.4% in 2014. MTN Irancell reported capital expenditure

spending of ZAR6.35bn (USD538.17mn) in 2014, with the operator rolling out 621 LTE sites and 2,151 3G sites.

## Operational Developments

### 2016

The August, company announced it launched its LTE-TDD service Iran targeted specifically for households and enterprise clients. The company also aims to invest in fixed fibre-optic networks in the country to boost its infrastructure capabilities.

It was revealed in April 2016 that MTN planned to invest in future Iranian infrastructure projects.

### 2015

MTN Irancell reported that the number of data subscribers on its network has increased to more than 23mn, with the number of 3G/4G subscribers reaching 13.5mn by September 2015. The rise was supported by the expansion of its 3G and 4G networks, providing speeds of up to 150Mbps. The operator offers 3G services in more than 200 cities and has introduced its 4G network in more than 50 cities throughout the country.

In August, MTN Irancell obtained a TDD-LTE licence which will enable it to offer LTE-based fixed wireless broadband services in the country. As of September 2015, MTN Irancell reported having around 500,000 WiMAX subscribers that it will switch over to LTE services.

In April 2015, MTN Irancell launched a Wi-Fi service in Tochal. Irancell subscribers can receive 500MB of free high-speed internet for 60 hours by connecting to the operator's Wi-Fi network, called irancellWiFi. They are then able to receive a username and password once every 24 hours.

### 2014

During the second half of 2014, the operator began rolling out a 3G network with LTE-capable frequency, following approval by the Communications Regulatory Authority. During this period, it invested ZAR1.818bn and deployed 274 new 2G sites. In August 2014 the operator was granted a 3G/4G licence, and with a ready network it launched 3G services in the following month. The operator also launched 4G networks in nine cities in November 2014, whereas its 3G network covered 75 cities in all 31 provinces.

## Financial Data

- Annual revenue (2015): ZAR13.6trn
- Capital expenditure (2015): ZAR4.18bn

All financial data reflect MTN's 49% stake in MTN

**Operational Data**     ■ Mobile subscribers (2015): 46.142mn

**Company Details**     ■ MTN Irancell  
                                 ■ 12 Anahita Alley  
                                 Africa St  
                                 Tehran  
                                 Iran  
                                 ■ [www.irancell.ir](http://www.irancell.ir)



## Telecommunications Company Of Iran (TCI)

<b>Strengths</b>	<ul style="list-style-type: none"><li>▪ Remains the only fixed-line operator in Iran.</li><li>▪ Investing in wireline operations to the country's rural areas.</li><li>▪ Continues to record steady growth and maintain leadership of the mobile market.</li></ul>
<b>Weaknesses</b>	<ul style="list-style-type: none"><li>▪ Growing number of internet service providers competing for market share in the internet sector.</li><li>▪ Privatisation failed to bring an international strategic partner with telecoms experience and financial backing.</li></ul>
<b>Opportunities</b>	<ul style="list-style-type: none"><li>▪ High import tax could provide fledgling domestic handset manufacturers with the opportunity to grow.</li><li>▪ Looking to converge its fixed and mobile assets into a compelling offer.</li><li>▪ Mobile arm MCI launched 3G/4G services in Q215 and had 7mn 3G/4G subscribers by September 2015.</li><li>▪ TCI is building international IP traffic services, which could open more wholesale/carrier opportunity as the US and Europe lift sanctions in 2016.</li></ul>
<b>Threats</b>	<ul style="list-style-type: none"><li>▪ MTN Irancell's earlier launch of 3G/4G, coupled with the arrival of mobile number portability in 2016 could dent mobile market share.</li><li>▪ Increasing competition from 10 other wholesale broadband providers likely to curb wireline market share.</li></ul>

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<b>Company Overview</b>	The Telecommunications Company of Iran (TCI) was formed in 1972 out of its predecessor, the Telephone Company of Iran. After restructuring during July 2005, TCI announced it had reformed into a parent company overseeing 33 subsidiaries including data communications, mobile communications and backbone communications.
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In early 2007, the Iranian Privatization Organization announced that a majority (51%) stake in TCI was due to be sold by the end of September 2007. However, it was not until September 2009 that privatisation finally took place. It was reported that local consortium Etemad Mobin paid more than USD7.8bn to secure a 50% plus one share stake in TCI. Etemad-e-Mobin comprises three companies, two of which are reportedly controlled by the Iranian Revolutionary Guard. Shares were exchanged through the Tehran Stock Exchange in November 2009.

A few weeks after the announcement, it was reported that Iran's General Inspections Organisation (GIO) had launched a probe into the connections between Etemad-e-Mobin and the Iranian Revolutionary Guard (*see Regulatory Developments*).

On August 20 2013, the mobile arm of TCI, the Mobile Company of Iran (MCI), listed on the Tehran Stock Exchange's Second Market. MCI had previously offered 5.5% of its shares on the Iranian over-the-counter (OTC) market for a combined value of USD396mn.

## **Strategy**

As a state-owned operator, TCI's strategy is strongly influenced by the priorities of Iran's governing authorities. Central to the government's telecommunications strategy has been the expansion of the country's national communications infrastructure. Priority areas include the development of the national fibre-optic network and the development of rural communications infrastructures. Within the field of mobile communications, TCI has pursued the deployment of new technologies, such as 3G/4G, as well as a range of new data-based value-added services.

In March 2014, TCI reviewed its strategic objective of achieving full convergence of fixed and mobile services. Jurki Markku Runola, TCI transformation plan advisor, said that 2013 saw TCI focus on the basics, producing practical outcomes in 2014, then growth was targeted in 2015 and focus shifted to full convergence of fixed and mobile services in 2016.

## **Financial Results**

At the end of 2013, TCI reported total revenue for the year of IRR115,666bn (USD4.2bn), net profit of IRR23,094bn (USD838mn), operating profit of IRR20,480bn (USD743mn) and total investments of IRR39,827bn (USD1.45bn).

## **Operational Developments**

### **2016**

The company signed a memorandum of understanding (MoU) with Italtel to update and modernize its telecommunications infrastructure. The move aims to modernize Iran's national telecommunications infrastructure as international sanctions on the country are eased.

**2015**

In the second quarter of 2015, TCI's mobile arm MCI (Hamrahe Aval) launched 3G data services. It reported very strong take-up of these services, reaching more than 7mn subscriptions by September 2015.

In December 2014, MCI began a SIM registration exercise, which resulted in the operator disconnecting 20,000 unidentified SIMs by the March 28 2015 deadline.

According to a report in the New York Times, the Revolutionary Guards-backed largest shareholder in TCI, Tose-e Etemad Mobin Co., put the telecoms operator up for sale in July 2015, in order to take advantage of rising foreign investment when sanctions are lifted from 2016.

- Financial Data**
- Revenue (FY2013, ended in March): IRR20,204bn
  - Revenue (FY2014): IRR22,053bn
  - Net profit (FY2013): IRR20,360bn
  - Net profit (FY2014): IRR21,816bn

**Operational Data**      **Fixed lines**

- 2013: 28.462mn

**Mobile subscribers**

- 2013: 57.037mn 2014: 68.941mn

- Company Details**
- Telecommunications Company Of Iran (TCI)
  - Shariati Avenue  
Tehran  
Iran
  - [www.tci.ir](http://www.tci.ir)

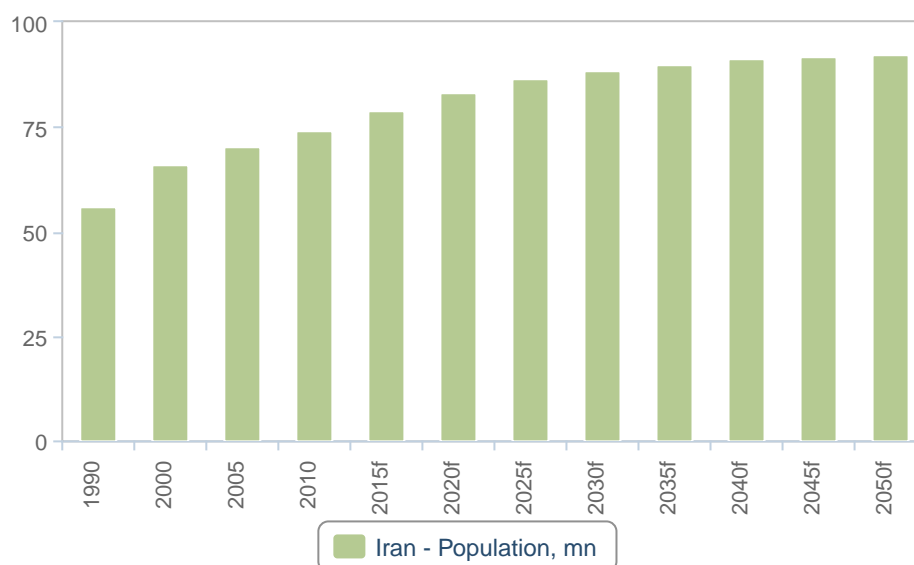
## Demographic Forecast

Demographic analysis is a key pillar of **BMI**'s macroeconomic and industry forecasting model. Not only is the total population of a country a key variable in consumer demand, but an understanding of the demographic profile is essential to understanding issues ranging from future population trends to productivity growth and government spending requirements.

The accompanying charts detail the population pyramid for 2015, the change in the structure of the population between 2015 and 2050 and the total population between 1990 and 2050. The tables show indicators from all of these charts, in addition to key metrics such as population ratios, the urban/rural split and life expectancy.

### Population

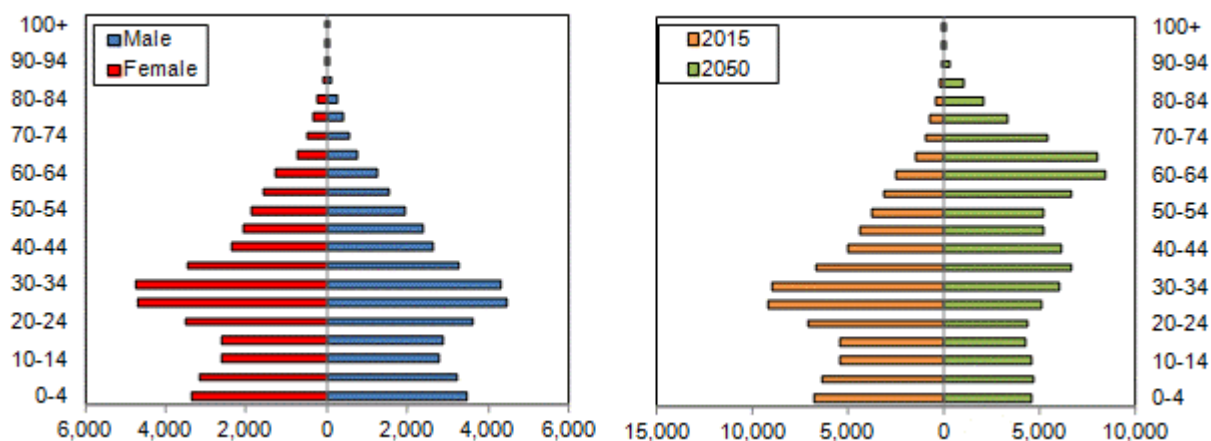
(1990-2050)



*f = BMI forecast. Source: World Bank, UN, BMI*

## Iran Population Pyramid

2015 (LHS) &amp; 2015 Versus 2050 (RHS)



Source: World Bank, UN, BMI

Table: Population Headline Indicators (Iran 1990-2025)

	1990	2000	2005	2010	2015f	2020f	2025f
Population, total, '000	56,169	65,850	70,122	74,253	79,109	83,403	86,496
Population, % y-o-y	na	1.7	1.2	1.2	1.2	0.9	0.6
Population, total, male, '000	28,617	33,372	35,796	37,542	39,835	41,940	43,439
Population, total, female, '000	27,551	32,477	34,325	36,710	39,274	41,463	43,057
Population ratio, male/female	1.04	1.03	1.04	1.02	1.01	1.01	1.01

na = not available; f = BMI forecast. Source: World Bank, UN, BMI

Table: Key Population Ratios (Iran 1990-2025)

	1990	2000	2005	2010	2015f	2020f	2025f
Active population, total, '000	28,800	40,064	48,413	53,171	56,428	58,737	61,495
Active population, % of total population	51.3	60.8	69.0	71.6	71.3	70.4	71.1
Dependent population, total, '000	27,368	25,785	21,709	21,081	22,681	24,665	25,000
Dependent ratio, % of total working age	95.0	64.4	44.8	39.6	40.2	42.0	40.7

**Key Population Ratios (Iran 1990-2025) - Continued**

	1990	2000	2005	2010	2015f	2020f	2025f
Youth population, total, '000	25,492	23,011	18,251	17,418	18,677	19,449	18,237
Youth population, % of total working age	88.5	57.4	37.7	32.8	33.1	33.1	29.7
Pensionable population, '000	1,876	2,773	3,457	3,662	4,003	5,216	6,763
Pensionable population, % of total working age	6.5	6.9	7.1	6.9	7.1	8.9	11.0

*f = BMI forecast. Source: World Bank, UN, BMI*

**Table: Urban/Rural Population & Life Expectancy (Iran 1990-2025)**

	1990	2000	2005	2010	2015f	2020f	2025f
Urban population, '000	31,640.1	42,171.7	47,373.1	52,442.2	58,046.4	63,173.8	67,253.7
Urban population, % of total	56.3	64.0	67.6	70.6	73.4	75.7	77.8
Rural population, '000	24,529.1	23,678.4	22,749.0	21,811.2	21,062.8	20,229.5	19,242.9
Rural population, % of total	43.7	36.0	32.4	29.4	26.6	24.3	22.2
Life expectancy at birth, male, years	61.6	69.2	70.4	72.5	74.5	75.1	75.8
Life expectancy at birth, female, years	66.3	71.1	73.5	75.5	76.7	77.4	78.1
Life expectancy at birth, average, years	63.8	70.1	71.9	74.0	75.6	76.2	76.9

*f = BMI forecast. Source: World Bank, UN, BMI*

**Table: Population By Age Group (Iran 1990-2025)**

	1990	2000	2005	2010	2015f	2020f	2025f
Population, 0-4 yrs, total, '000	9,346	6,379	5,494	6,402	6,855	6,228	5,197
Population, 5-9 yrs, total, '000	8,885	7,598	5,556	5,472	6,395	6,836	6,213
Population, 10-14 yrs, total, '000	7,260	9,034	7,200	5,543	5,426	6,384	6,826
Population, 15-19 yrs, total, '000	5,775	8,781	9,299	7,136	5,478	5,407	6,365
Population, 20-24 yrs, total, '000	4,674	6,868	9,123	9,148	7,086	5,434	5,369
Population, 25-29 yrs, total, '000	4,031	5,269	6,796	8,996	9,158	7,026	5,388
Population, 30-34 yrs, total, '000	3,506	4,419	5,156	6,759	9,045	9,096	6,979
Population, 35-39 yrs, total, '000	3,005	3,864	4,670	5,140	6,738	8,988	9,044
Population, 40-44 yrs, total, '000	2,123	3,344	4,091	4,580	5,029	6,688	8,931
Population, 45-49 yrs, total, '000	1,621	2,832	3,393	3,920	4,454	4,979	6,629

**Population By Age Group (Iran 1990-2025) - Continued**

	1990	2000	2005	2010	2015f	2020f	2025f
Population, 50-54 yrs, total, '000	1,527	1,930	2,776	3,227	3,813	4,384	4,906
Population, 55-59 yrs, total, '000	1,393	1,431	1,767	2,631	3,124	3,723	4,286
Population, 60-64 yrs, total, '000	1,140	1,322	1,336	1,629	2,497	3,009	3,594
Population, 65-69 yrs, total, '000	899	1,145	1,258	1,193	1,475	2,338	2,828
Population, 70-74 yrs, total, '000	508	826	1,055	1,054	1,009	1,299	2,075
Population, 75-79 yrs, total, '000	269	509	654	780	785	776	1,015
Population, 80-84 yrs, total, '000	136	203	347	413	477	494	502
Population, 85-89 yrs, total, '000	49	67	113	174	194	232	249
Population, 90-94 yrs, total, '000	11	18	22	40	54	63	79
Population, 95-99 yrs, total, '000	1	2	3	5	7	10	12
Population, 100+ yrs, total, '000	0	0	0	0	0	0	1

*f = BMI forecast. Source: World Bank, UN, BMI*

**Table: Population By Age Group % (Iran 1990-2025)**

	1990	2000	2005	2010	2015f	2020f	2025f
Population, 0-4 yrs, % total	16.64	9.69	7.84	8.62	8.67	7.47	6.01
Population, 5-9 yrs, % total	15.82	11.54	7.92	7.37	8.08	8.20	7.18
Population, 10-14 yrs, % total	12.93	13.72	10.27	7.47	6.86	7.66	7.89
Population, 15-19 yrs, % total	10.28	13.34	13.26	9.61	6.93	6.48	7.36
Population, 20-24 yrs, % total	8.32	10.43	13.01	12.32	8.96	6.52	6.21
Population, 25-29 yrs, % total	7.18	8.00	9.69	12.12	11.58	8.42	6.23
Population, 30-34 yrs, % total	6.24	6.71	7.35	9.10	11.43	10.91	8.07
Population, 35-39 yrs, % total	5.35	5.87	6.66	6.92	8.52	10.78	10.46
Population, 40-44 yrs, % total	3.78	5.08	5.84	6.17	6.36	8.02	10.33
Population, 45-49 yrs, % total	2.89	4.30	4.84	5.28	5.63	5.97	7.66
Population, 50-54 yrs, % total	2.72	2.93	3.96	4.35	4.82	5.26	5.67
Population, 55-59 yrs, % total	2.48	2.17	2.52	3.54	3.95	4.46	4.96
Population, 60-64 yrs, % total	2.03	2.01	1.91	2.19	3.16	3.61	4.16
Population, 65-69 yrs, % total	1.60	1.74	1.79	1.61	1.87	2.80	3.27
Population, 70-74 yrs, % total	0.90	1.25	1.51	1.42	1.28	1.56	2.40
Population, 75-79 yrs, % total	0.48	0.77	0.93	1.05	0.99	0.93	1.17
Population, 80-84 yrs, % total	0.24	0.31	0.50	0.56	0.60	0.59	0.58

**Population By Age Group % (Iran 1990-2025) - Continued**

	1990	2000	2005	2010	2015f	2020f	2025f
Population, 85-89 yrs, % total	0.09	0.10	0.16	0.23	0.25	0.28	0.29
Population, 90-94 yrs, % total	0.02	0.03	0.03	0.05	0.07	0.08	0.09
Population, 95-99 yrs, % total	0.00	0.00	0.01	0.01	0.01	0.01	0.01
Population, 100+ yrs, % total	0.00	0.00	0.00	0.00	0.00	0.00	0.00

*f = BMI forecast. Source: World Bank, UN, BMI*



# Glossary

**Table: Glossary Of Terms**

2G	second generation	GDP	gross domestic product	NGN	next generation network
3G	third generation	GPRS	global packet radio service	Mbps	megabits per second
ADSL	asymmetric digital subscriber line	GSM	global system for mobile communications	MHz	megahertz
ARPU	average revenue per user	HDSL	high-bit-rate digital subscriber line	MNP	mobile number portability
ASP	average selling price	HSDPA	high-speed downlink packet access	MoU	memorandum of understanding
BMI	Business Monitor International	HPSA	high-speed packet access	MOU	minutes of use
bn	billion	HSUPA	high-speed uplink packet access	MPLS	multiprotocol label switching
BTS	base transceiver stations	HTML	hypertext markup language	MSC	mobile switching centre
CDMA	code division multiple access	Hz	hertz	MVNO	mobile virtual network operator
CRM	customer relationship management	ICT	information and communication technology	-	not available
D-AMPS	digital-advanced mobile phone service	IDD	international direct dialling	OIBDA	operating income before depreciation and amortisation
DLD	domestic long-distance	ILD	international long-distance	POP	point of presence
DMB	digital multimedia broadcasting	IPO	initial public offering	R&D	research and development
DSL	digital subscriber line	IP	internet protocol	SaaS	software-as-a-service
DSLAM	digital subscriber line access multiplexer	IPTV	internet protocol TV	SDSL	symmetric digital subscriber line
DSU	digital subscriber unit	ISDN	integrated services digital networks	SIM	subscriber identity module
DTH	direct-to-home	ISP	internet service provider	SMS	short messaging service
DVB-H	digital video broadcasting-handheld	IT	information technology	TDMA	time division multiple access
DVB-SH	digital video broadcasting-satellite handheld	ITU	International Telecommunication Union	TD-SCDMA	time division-synchronous code division multiple access
e/f	estimate/forecast	JV	joint venture	trn	trillion
EBITDA	earnings before interest, taxes, depreciation and amortisation	Kbps	kilobits per second	UMTS	universal mobile telecommunications system
EC	European Commission	KHz	kilohertz	VOD	video on demand

Glossary Of Terms - Continued					
EMEA	Europe, Middle East and Africa	km	kilometres	VoIP	voice over internet protocol
EV-DO	evolution-data optimised	LANs	local area networks	VLAN	virtual local area network
FDI	foreign direct Investment	LEC	local exchange carrier	WAP	wireless application protocol
FTTB	fibre-to-the-building	LTE	long-term evolution	W-CDMA	wideband CDMA
FTTH	fibre-to-the-home	M2M	machine-to-machine	WiBro	wireless broadband
FTP	file transfer protocol	mn	million	WiMAX	worldwide interoperability for microwave access
Gbps	gigabits per second	MEA	Middle East and Africa	WLL	wireless local loop
GPON	gigabit passive optical network	MENA	Middle East and North Africa	WTO	World Trade Organization

Source: BMI

# Methodology

## Industry Forecast Methodology

**BMI**'s industry forecasts are generated using the best practice techniques of time-series modelling and causal/econometric modelling. The precise form of model we use varies from industry to industry, in each case being determined, as per standard practice, by the prevailing features of the industry data being examined.

Common to our analysis of every industry is the use of vector autoregressions. Vector autoregressions allow us to forecast a variable using more than the variable's own history as explanatory information. For example, when forecasting oil prices, we can include information about oil consumption, supply and capacity.

When forecasting for some of our industry sub-component variables, however, using a variable's own history is often the most desirable method of analysis. Such single-variable analysis is called univariate modelling. We use the most common and versatile form of univariate models: the autoregressive moving average model (ARMA).

In some cases, ARMA techniques are inappropriate because there is insufficient historic data or data quality is poor. In such cases, we use either traditional decomposition methods or smoothing methods as a basis for analysis and forecasting.

**BMI** mainly uses OLS estimators and in order to avoid relying on subjective views and encourage the use of objective views, we use a 'general-to-specific' method. We mainly use a linear model, but simple non-linear models, such as the log-linear model, are used when necessary. During periods of 'industry shock', for example poor weather conditions impeding agricultural output, dummy variables are used to determine the level of impact.

Effective forecasting depends on appropriately selected regression models. **BMI** selects the best model according to various different criteria and tests, including but not exclusive to:

- $R^2$  tests explanatory power; adjusted  $R^2$  takes degree of freedom into account;
- Testing the directional movement and magnitude of coefficients;
- Hypothesis testing to ensure coefficients are significant (normally t-test and/or P-value);
- All results are assessed to alleviate issues related to auto-correlation and multicollinearity.

We use the selected best model to perform forecasting.

It must be remembered that human intervention plays a necessary and desirable role in all our industry forecasting. Experience, expertise and knowledge of industry data and trends ensure that analysts spot structural breaks, anomalous data, turning points and seasonal features where a purely mechanical forecasting process would not.

### **Sector-Specific Methodology**

Our Telecommunications industry forecasts are generated using a number of principal criteria, and differ from the regression and/or time-series modelling used in other industries.

#### ▪ **Average Market Growth**

Indicator takes into consideration the historical growth patterns of the fixed-line, internet, broadband and mobile markets, providing a basis from which to forecast. Using historical data is often the most desirable method of analysis. In most cases, subscriber data are derived from individual operators and/or national regulators.

#### ▪ **Subjective Indicators**

Indicators look at a number of factors, such as the following:

- Neighbouring/similar states. These types of markets often share similar telecoms markets. For example, Japan and South Korea are both highly developed technophile markets where growth prospects are high in 3G. Meanwhile, China and India both offer high growth in successfully emerging markets.
- Tracking growth. High growth may be more likely to be repeated in the near future, and is unlikely to turn into a significant decline in the short term, although there may be exceptions to this rule.
- Market maturity. Where markets have reached saturation, they are not likely to expand as fast as those that are less developed.
- Competition from alternative technologies, such as VoIP versus fixed-line, ADSL versus mobile broadband.
- Operator behaviour. Operators' corporate strategies and investment behaviour may dictate changes in the telecommunications market. This is similarly the case for regulatory developments, which have been accounted for in our integration of the Telecommunications Risk/Reward Index.

## Sources

Sources used in telecoms reports include national ministries and media/telecoms regulatory bodies, officially released company results and figures, national and international industry organisations, such as the CTIA, the GSM Association and the International Telecommunication Union (ITU) and international and national news agencies.

## Risk/Reward Index Methodology

**BMI's Risk/Reward Index (RRI)** provide a comparative regional ranking system evaluating the ease of doing business and the industry-specific opportunities and limitations for potential investors in a given market.

The RRI system divides into two distinct areas:

**Rewards:** Evaluation of sector's size and growth potential in each state, and also broader industry/state characteristics that may inhibit its development. This is further broken down into two sub categories:

- **Industry Rewards.** This is an industry specific category taking into account current industry size and growth forecasts, the openness of market to new entrants and foreign investors, to provide an overall score for potential returns for investors.
- **Country Rewards.** This is a country specific category, and the score factors in favourable political and economic conditions for the industry.

**Risks:** Evaluation of industry-specific dangers and those emanating from the state's political/economic profile that call into question the likelihood of anticipated returns being realised over the assessed time period. This is further broken down into two sub categories:

- **Industry Risks.** This is an industry specific category whose score covers potential operational risks to investors, regulatory issues inhibiting the industry, and the relative maturity of a market.
- **Country Risks.** This is a country specific category in which political and economic instability, unfavourable legislation and a poor overall business environment are evaluated to provide an overall score.

We take a weighted average, combining industry and country risks, or industry and country rewards. These two results in turn provide an overall Risk/Reward Index, which is used to create our regional ranking system for the risks and rewards of involvement in a specific industry in a particular country.

For each category and sub-category, each state is scored out of 100 (100 being the best), with the overall Risk/Reward Index a weighted average of the total score. Importantly, as most of the countries and

territories evaluated are considered by **BMI** to be 'emerging markets', our score is revised on a quarterly basis. This ensures that the score draws on the latest information and data across our broad range of sources, and the expertise of our analysts.

## Indicators

The following indicators have been used. Overall, the index uses three subjectively measured indicators, and around 20 separate indicators/datasets.

**Table: Risk/Reward Index Indicators**

Rationale	
<b>Rewards</b>	
<b>Industry Rewards</b>	
- ARPU	Denotes depth of telecoms market. High-value markets score better than low-value ones.
- No. of subscribers	Denotes breadth of telecoms market. Large markets score higher than smaller ones.
- Subscriber growth, % y-o-y	Denotes sector dynamism. Scores based on annual average growth over our five-year forecast period and also take into account the penetration rate.
- No. of operators	Subjective evaluation against BMI-defined criteria. Evaluates market openness and competitiveness.
<b>Country Rewards</b>	
- Urban/rural split	A highly urbanised state facilitates network rollout and implies higher wealth. Pre-dominantly rural states score lower, with overall score also affected by country size.
- Age range	Proportion of population under 24 years old. States with young populations tend to be more attractive markets.
- GDP per capita, USD	A proxy for wealth. High-income states receive better scores than low-income states.
<b>Risks</b>	
<b>Industry Risks</b>	
- Regulatory independence	Subjective evaluation against BMI-defined criteria. Evaluates predictability of operating environment.
<b>Country Risks</b>	
- Short-term external risk	Score from BMI's Country Risk Index(CRI). Denotes state's vulnerability to externally induced economic shock, which tend to be the principal triggers of economic crises.
- Policy continuity	From CRI. Evaluates the risk of a sharp change in the broad direction of government policy.
- Legal framework	From CRI. Denotes strength of legal institutions in each state - security of investment can be a key risk in some emerging markets.

**Risk/Reward Index Indicators - Continued****Rationale**

- Corruption	From CRI. Denotes risk of additional illegal costs/possibility of opacity in tendering/business operations affecting companies' ability to compete.
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Source: BMI

**Weighting**

Given the number of indicators/datasets used, it would be inappropriate to give all sub-components equal weight. Consequently, the following weighting has been adopted:

**Table: Weighting Of Indicators**

Component	Weighting, %
Rewards	70, of which
- Industry Rewards	65
- Country Rewards	35
Risks	30, of which
- Industry Risks	40
- Country Risks	60

Source: BMI

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